

# Community Involvement Plan



NuStar Pipeline Release North Andover Site

Andover, Kansas

November 2013

**Concurrence Page**

**Community Involvement Plan  
NuStar Pipeline Release North Andover Site  
Andover, Kansas**

**November 2013**

**Kansas Department of Health and Environment**

**Reviewed and Approved by:**



**Miranda Steele**  
Director of Communications

*12-4-13*

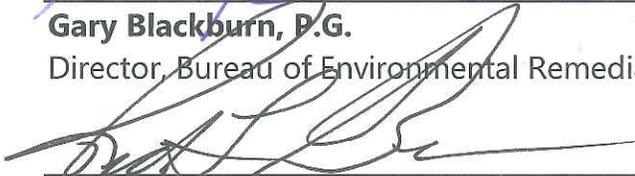
**Date**



**Gary Blackburn, P.G.**  
Director, Bureau of Environmental Remediation

*11/18/13*

**Date**



**Rick L. Bean, P.G.**  
Chief, Remedial Section

*11/13/13*

**Date**



**Christopher Carey, P.G.**  
Chief, Site Restoration Unit

*11/8/13*

**Date**



**Pamela Green**  
Project Manager, Site Restoration Unit

*11/08/2013*

**Date**



## TABLE OF CONTENTS

1.0	Overview of the Community Involvement Plan .....	5
2.0	Site Description.....	5
2.1	Site History.....	5
2.2	Site Description/Location.....	6
2.3	Site Inspections and Cleanup Activities.....	6
3.0	Community Background.....	7
3.1	Community Profile.....	7
3.2	History of Community Involvement .....	7
3.3	Key Community Concerns .....	8
3.3.1	Site Awareness .....	8
3.3.2	Information Needs .....	8
3.3.3	Communication between the Public and Government Officials .....	9
3.3.4	Economic Concerns.....	9
3.3.5	Health Concerns .....	9
3.3.6	Community Participation Process .....	10
3.4	Response to Community Concerns .....	10
3.5	Summary of Communication Needs .....	10
4.0	KDHE’s Community Involvement Program .....	11
4.1	The Plan.....	12
4.2	Time Frame Summary for Community Involvement Activities .....	16
Exhibit 1	Site Location Map .....	17
Appendices:		
Appendix A	KDHE Contacts.....	18
Appendix B	Local Officials .....	19
Appendix C	State Elected Officials .....	20
Appendix D	Federal Elected Officials.....	21
Appendix E	Responsible Party Representatives .....	22
Appendix F	Quail Crossing HOA Representatives .....	23
Appendix G	Media Contacts .....	24
Appendix H	Meeting Locations .....	25
Appendix I	Repository Locations .....	26

## LIST OF ACRONYMS

BTEX	Benzene, Toluene, Ethylbenzene, and Xylene
HOA	Homeowners' Association
KDHE	Kansas Department of Health and Environment
MCL	Maximum Contaminant Level
TPH GRO	Total Petroleum Hydrocarbons Gasoline Range Organics
TPH DRO	Total Petroleum Hydrocarbons Diesel Range Organics
VOCs	Volatile Organic Compounds

## 1.0 Overview of the Community Involvement Plan

The Kansas Department of Health and Environment (KDHE) developed this Community Involvement Plan to facilitate two-way communication between the community surrounding the NuStar Pipeline Release North Andover Site and KDHE and to encourage community involvement in site activities. KDHE will use the community involvement activities outlined in this plan to ensure that residents are informed on a routine basis and provided opportunities to be involved in the cleanup process.

This Community Involvement Plan presents a brief description of the Site (Section 2.0), provides a background of the community (Section 3.0), presents KDHE's community involvement program (Section 4.0), and provides a listing of resources available (Appendices). KDHE drew upon several information sources to develop this plan, including community interviews, a neighborhood meeting, and site files. KDHE will oversee the implementation of the community involvement activities outlined in this Plan. This Plan outlines the general communications efforts for the NuStar Pipeline Release North Andover Site and may be modified and updated as necessary.

## 2.0 Site Description

### 2.1 Site History

The NuStar Pipeline Release North Andover Site (Site) is located in Andover Kansas, in the Quail Crossings neighborhood (See Exhibit 1). Contamination at the Site was first identified when the homeowner at 2006 N. Colt Court noticed petroleum hydrocarbons in his irrigation well in June 2012. The homeowner contacted NuStar Pipeline Operating Company, LLC (NuStar), who operates a petroleum transportation pipeline that passes approximately 50 feet from the residence. KDHE received notification of the problem and was present at the Site when NuStar representatives confirmed the presence of petroleum product in the well. A sample collected from the well showed the groundwater had been impacted with total petroleum hydrocarbons – gasoline and diesel range organics and volatile organic compounds above the applicable Maximum Contaminant Levels (MCL) or KDHE Tier 2 Levels for Groundwater. Six other nearby irrigation wells were checked with field equipment, and no signs of impact were observed at that time. More than 50 gallons of separate-phase hydrocarbons were pumped from the private well in June and July 2012. NuStar arranged for the sprinkler system at 2006 Colt Court to be connected to the Andover public water supply.

In July 2012, NuStar performed hydrostatic testing of the pipeline and identified a release in the pipeline adjacent to and northwest of the impacted private well. Significant soil impact in a 50-foot section was discovered, and approximately 16 cubic yards of impacted soil was excavated

when the pipeline was repaired. Sample results show that subsurface soil and groundwater adjacent to the pipeline leak have been impacted.

Contamination at the Site is the subject of a Consent Agreement between the Kansas Department of Health and Environment and NuStar Pipeline Operating Partnership, L.P. (NuStar) (Case Number 12-E-36 BER), effective May 10, 2013. Under the Consent Agreement, NuStar is required to investigate contamination at the Site, evaluate remedial actions to address the contamination, and implement Interim Remedial Measures.

Contaminants present at the Site include total petroleum hydrocarbons (TPH) gasoline range organic (GRO) and diesel range organics (DRO) and volatile organic compounds (VOCs), such as benzene, toluene, ethylbenzene, and xylene (commonly known as BTEX), as well as naphthalene; 1,2,4-trimethylbenzene; 1,3,5-trimethylbenzene and n-butylbenzene. Media impacted by contamination at the Site include subsurface soils and groundwater. All impacted media will be addressed through KDHE's corrective action process.

## 2.2 Site Description/Location

The Site is located in the northern portion of the City of Andover in Butler County, Kansas, as shown in Exhibit 1. Land use at the Site is residential, within the Quail Crossing Neighborhood, which includes a fishing lake. Residents in the area use the municipal water supply for drinking water use, but many of the residence own private wells for irrigation purposes.

## 2.3 Site Inspections and Cleanup Activities

In July 2012, NuStar excavated approximately 16 cubic yards of impacted soil during the pipeline repair. Product recovery from the 2006 Colt Court irrigation well has been conducted on a periodic basis since June 2012. Over 230 gallons of petroleum product have been recovered as of October 2013.

Analytical data from soil samples collected at the vertical and lateral extents of the excavation area indicate that impacted soil remains in place. Field activities for the Comprehensive Investigation were initiated in July 2013 to delineate the extent of contamination in soil, groundwater, and surface water. A Corrective Action Study will be prepared to evaluate potential corrective action alternatives. Meanwhile, in addition to product recovery from the 2006 Colt Court irrigation well, other Interim Remedial Measures may be proposed and implemented.

The final remedy for the Site will be determined after the completion of the Comprehensive Investigation and the Corrective Action Study. This determination will be made based on KDHE's review of the Corrective Action Study and subsequent input from the community during the corrective action decision process.

## 3.0 Community Background

### 3.1 Community Profile

The City of Andover is a small city in Butler County with a population of 11,805 in 2011. The city covers approximately ten square miles, is part of the Wichita Metropolitan Area, and is located eleven miles from Wichita.

Quail Crossing is a housing community of 165 homes with various amenities such as a playground and a fishing lake. The Quail Crossing Homeowners Association (HOA) upholds the covenants of the community. The HOA board members meet on the second Thursday of every month at 7:00 pm.

### 3.2 History of Community Involvement

Community members are aware and generally knowledgeable about the Site; however, they are less knowledgeable about KDHE's cleanup process. On August 29, 2013, KDHE facilitated a meeting along with NuStar at the Peace Lutheran Church to provide preliminary investigation results, discuss the next steps for investigation and cleanup, and listen to community concerns. Over 40 residents of Quail Crossing Neighborhood and other interested parties attended the meeting. KDHE expressed continuing efforts to better understand the community's concerns, determine the best ways in which to disseminate information about the investigation and cleanup, and how to engage them in the decision-making process.

KDHE conducted interviews in October 2013 in order to prepare this Community Involvement Plan to obtain the community's input on future site decisions and to help resolve the community's concerns regarding the Site. In order to assess community concerns and attitudes regarding the Site, KDHE interviewed 15 residents, including the HOA President, Vice President, and Secretary. Two City of Andover officials, one Butler County District Commissioner, and two additional county representatives were also interviewed. KDHE also originally solicited input from a City Council member, a civic organization, and four additional residences, who either did not respond or declined an interview.

Questions asked during the interviews focused on site awareness, health issues, interactions with government officials, community information, and information needs. Community interviews were conducted using an interview guide to ensure consistency of the information received. During the interview process, participants were asked a series of open-ended questions. Their responses were recorded on the information guides and were used in part to develop this Community Involvement Plan.

### 3.3 Key Community Concerns

The responses received during the interview process were consistent overall. The predominant theme that was reiterated during many of the interviews was concern for property values and the health and safety of residents, especially their children and pets. In general, the following statements summarize the concerns expressed by the community.

- ❑ The community wants to know the health risks posed by contamination at the Site, particularly as a result of irrigation wells that may have used contaminated groundwater.
- ❑ The community is concerned that contamination at the Site has adversely affected property values and deters prospective residents from moving to the neighborhood due to the negative public perception.
- ❑ The community is concerned that the responsible party cannot be trusted to fulfill their responsibility because of the way they handled the discovery of the contamination and skewed facts.
- ❑ The community wants the responsible party to be held accountable to fully clean up the contamination and ensure that it does not happen again.
- ❑ The community wants to know what steps will be taken to clean up the Site and how long it will take.
- ❑ The community notes the effectiveness of the HOA Vice President in gathering and disseminating information in order to keep the community informed of Site activities.

#### ***3.3.1 Site Awareness***

All interview participants were aware of the petroleum release and impacts to irrigation wells at the Site. Most became aware of the contamination when NuStar began excavation work in the street adjacent to the 2006 Colt Court property with the contaminated well. Fewer interview participants were aware of the investigation and cleanup process. Residents were frustrated with how long it took for the investigation to get started but are satisfied to see that progress is finally underway. County and City officials did not have knowledge of current site activities or a grasp on how work is progressing.

#### ***3.3.2 Information Needs***

Residents of the Quail Crossing neighborhood obtain information about the Site through the HOA newsletter and e-mails from the HOA Vice President who serves as the single-point-of-contact for Site issues. Several participants suggested that additional communication from state

officials would be duplicative and that perhaps efforts could be coordinated. Residents preferred to be informed via e-mail, the HOA newsletter, and through HOA meetings. They requested that information about meetings be provided at least several weeks in advance and that the information be disseminated through postcards distributed by the HOA property management company and e-mail. Most residents favored meetings being held in conjunction with HOA meetings on a Thursday evening at the Peace Lutheran Church, and some indicated the space may not be large enough. Local officials preferred e-mail and a website for obtaining information and wanted to be notified of meetings. The community's primary information needs center around health issues and site progress.

### ***3.3.3 Communication between the Public and Government Officials***

Communication between government agencies and the community has generally been limited to contact with KDHE. Interview participants were pleased with KDHE's responsiveness but frustrated that it took a year for the investigation to begin. However, they feel much ground has been rapidly gained since the investigation was initiated.

### ***3.3.4 Economic Concerns***

Quail Crossing residents who were interviewed expressed concerns regarding property values in the neighborhood, including areas not directly affected by contamination. Residents expressed concern over the stigma on the neighborhood, disclosure issues, and the ability to obtain financing on contaminated property. As a result, residents would like the cleanup to proceed as quickly as possible without unaesthetic features that may cause further impact on property values.

### ***3.3.5 Health Concerns***

Concerns regarding the health and safety of Quail Crossing residents focused on exposure to children, such as whether children playing outdoors or waiting at bus stops could be affected by watering of lawns with contaminated groundwater. Other health concerns include:

- ❑ Whether garden produce that have been watered with sprinklers systems connected to contaminated irrigation wells are safe;
- ❑ Whether pets and wildlife are affected by contamination from sprinkler systems connected to contaminated irrigation wells;
- ❑ Whether the lake has been affected from groundwater contamination or runoff from sprinklers connected to contaminated irrigation wells;
- ❑ Whether it is safe to live above the groundwater contaminant plume;

- ❑ Whether there is a potential for explosion or house catching fire;
- ❑ Whether they have been exposed to volatiles while walking by lawns being watered with contaminated sprinkler systems and whether the volatile compounds may be contaminating their homes.

### ***3.3.6 Community Participation Process***

The general consensus of the residents impacted by the contamination is that they want to be involved in knowing about Site activities, want to review site documents such as work plans and reports, and would like to be part of the decision-making process in selecting the cleanup alternative. Residents who are not impacted and community officials would like to be aware of site progress and public meetings and updated when significant actions occur.

## **3.4 Response to Community Concerns**

KDHE remains committed to the protection of human health and the environment and will work towards this goal ensuring that the community's interests are represented. As site activities occur and information becomes available, KDHE will notify the public through website updates, e-mail, and/or public meetings. Notification of public meetings will be accomplished through announcements via e-mail, the HOA newsletter, the KDHE website, and postcards mailed via the HOA property management company at least three weeks prior to the meeting. KDHE personnel will continue to address informal inquiries from homeowners and other interested parties about the Site.

## **3.5 Summary of Communication Needs**

Based on information obtained through the community interview process and the neighborhood meeting held on August 29, 2013, the following list summarizes communication needs for the community surrounding the Site:

- ❑ Opportunities for the community to learn about the various steps in KDHE's process for contaminated sites and to be involved in the selection of the cleanup remedy;
- ❑ Status updates describing progress towards selection and implementation of the final Site remedy and any new interim measures or pilot testing;
- ❑ Information regarding health risks posed by the Site; and
- ❑ Timeline for Site cleanup.

## 4.0 KDHE's Community Involvement Program

The overall goal of KDHE's community involvement program is to promote two-way communication between citizens and the KDHE and to provide opportunities for meaningful and active involvement by the community in the cleanup process. KDHE will implement the community involvement activities described below. The following plan addresses the primary issues identified during the community involvement interview process.

## 4.1 The Plan

### **Issue 1: Keeping the public informed and up-to-date.**

#### **Activity A: Maintain the Administrative Record.**

- Objective: To provide residents with a paper trail of all documents, resources, etc. used by KDHE in reaching all decisions about the Site and its cleanup.
- Method: The Administrative Record for the Site is permanently maintained at the KDHE offices in Topeka, Kansas.
- Timing: The Administrative Record is established and will be continually maintained until site closure.

#### **Activity B: Establish and maintain an online Information Repository.**

- Objective: To provide a location where residents access official documents and other pertinent information about the Site and KDHE activities.
- Method: The repository is a reference collection of site information containing parts of the Administrative Record file, other site-specific information, the Community Involvement Plan, and information regarding the general remedial process. The repository will be available at the KDHE site-specific website at [http://www.kdheks.gov/remedial/site\\_restoration/nustar\\_andover.html](http://www.kdheks.gov/remedial/site_restoration/nustar_andover.html).
- Timing: The online information repository is currently online and will be periodically updated. KDHE will add new documents to the information repository as they become available.

#### **Activity C: Maintain a mailing list for the Site.**

- Objective: To facilitate the distribution of site-specific information to everyone who needs or wants to be kept informed about the Site.
- Method: KDHE will create a mailing list that includes all interested parties as solicited via public meetings and other community involvement activities. To the extent possible, KDHE will distribute information via email.
- Timing: KDHE will begin working on this mailing list immediately and will review/revise it periodically to keep it current.

**Activity D: Prepare and distribute Site update summaries.**

- Objective: To provide citizens with current, accurate, easy-to-read, easy-to-understand information about the Site.
- Method: All site update summaries will be distributed to all parties on the site mailing list via e-mail. In addition, copies will be available at the information repository, the KDHE site-specific website, and the HOA newsletter.
- Timing: KDHE will prepare and distribute site update summaries as needed, possibly on a monthly basis initially.

**Issue 2: Provide adequate and meaningful opportunities for community involvement**

**Activity E: Hold public meetings, forums, and/or availability sessions.**

- Objective: To update the community on site developments and address community questions, concerns, ideas, and comments.
- Method: Refer to Appendix G for suggested meeting locations. KDHE will schedule, prepare for, and lead all announced meetings. KDHE will provide at least three week's notice of the scheduled meeting. The KDHE Project Manager and other appropriate KDHE staff will attend.
- Timing: The public meeting is required during the draft Corrective Action Decision comment period (see below). KDHE will hold other public meetings, forums, and/or availability sessions as appropriate.

**Activity F: Make informal visits to the community.**

- Objective: To help keep community members informed about the Site, while providing KDHE with feedback about Site activities and the community's opinions.
- Method: KDHE will establish a presence in the community through informal, often unscheduled visits to talk spontaneously with local residents.
- Timing: Throughout the entire cleanup process.

**Activity G: Establishment of a Community Advisory Group.**

- Objective: To provide citizens with a meaningful way to become actively involved, and to provide KDHE with a viable means of discussing citizen concerns and attitudes.
- Method: KDHE will encourage formation of a Community Advisory Group and provide support as appropriate to facilitate its functions. KDHE will provide administrative support but will not be an active member.
- Timing: KDHE will select a Community Advisory Group administrator from the community. The Community Advisory Group leader will be responsible for selecting other members of the Community Advisory Group. Ideally, the Community Advisory Group will be formed prior to the issuance of the Revised Corrective Action Study.

**Activity H: Solicit comments during a Public Comment Period.**

- Objective: To give community members an opportunity to review and comment on the draft Corrective Action Decision. This provides the citizens with meaningful involvement in the process and also provides KDHE with valuable information for use in making decisions.
- Method: KDHE will announce the comment period in local newspapers, the HOA newsletter, postcards to the Quail Crossing residents mailed via the HOA Management Company, and on the KDHE site-specific website; announcements will include details on duration, how to make comments, where to submit comments, etc. KDHE will solicit comments on the draft Corrective Action Decision.
- Timing: The comment period will be announced in conjunction with the issuance of the draft Corrective Action Decision and will last a minimum of 30 days.

**Activity I: Prepare and issue a Responsiveness Summary.**

- Objective: To summarize comments received during the comment period, to document how KDHE has considered those comments during the decision-making process, and to provide responses to major comments.
- Method: KDHE will prepare a Responsiveness Summary as a section of the final Corrective Action Decision. The Responsiveness Summary will include four sections: 1) Overview; 2) Background on Community Involvement; 3) Summary of comments received and KDHE's responses; 4) Corrective Action Plan/Corrective Action concerns. All information, both technical and non-technical, will be conveyed in a manner that is easily understood.

- Timing: KDHE will issue the Responsiveness Summary as part of the final Corrective Action Decision.

**Activity J: Revise the Community Involvement Plan.**

- Objective: To identify and address community needs, issues, or concerns regarding the Site or the cleanup remedy that are not currently addressed in this Community Involvement Plan.
- Method: The Revised Community Involvement Plan will update the information presented in the previous version of the Community Involvement Plan.
- Timing: KDHE will revise the Community Involvement Plan as warranted.

#### 4.2 Time Frame Summary for Community Involvement Activities

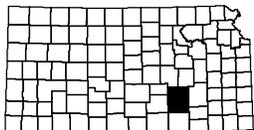
ACTIVITY	TIME FRAME
Establish and maintain the Administrative Record	Established, update as needed
Establish and maintain online Information Repository	Established, update as needed
Maintain a mailing list for the Site	Ongoing
Prepare and distribute site update summaries	As needed, monthly for the first year
Hold public meeting	During the public comment period for the draft Corrective Action Decision
Hold public availability sessions and forums	As needed
Make informal visits to community	As needed
Encourage formation of a Community Advisory Group if there is community interest	Initiate in Feb. 2014
Solicit comments during the Public Comment Period	In conjunction with issuance of the draft Corrective Action Decision
Prepare and issue a Responsiveness Summary	Following public comment periods
Revise the Community Involvement Plan	As needed

## SITE LOCATION MAP



Source: Esri, DigitalGlobe, GeoEye, i-cubed, USDA, USGS, AEX, Getmapping, Aerogrid, IGN, IGP, swisstopo, and the GIS User Community

Butler County



0 0.1 0.2 0.4 0.6 0.8 Miles



SITE:		<b>NuStar Pipeline Release North Andover Site Andover, KS</b>	
TITLE:		<b>Site Location Map</b>	
PROJECT PHASE:		Community Involvement Plan	
DRAWN BY:	KS	11/8/2013	BASEMAP DATE: 2013
CHECKED BY:	PG	11/8/2013	<b>Figure 1</b>

APPENDIX A  
KDHE CONTACTS

**Pamela Green, Project Manager**  
Site Restoration Unit/Remedial Section  
Bureau of Environmental Remediation  
Kansas Department of Health and  
Environment  
1000 SW Jackson Street, Suite 410  
Topeka, KS 66612

Phone: (785) 296-1935  
E-mail: PGreen@kdheks.gov

**Rick L. Bean, P.G., Section Chief**  
Remedial Section  
Bureau of Environmental Remediation  
Kansas Department of Health and  
Environment  
1000 SW Jackson Street, Suite 410  
Topeka, KS 66612

Phone: (785) 296-1675  
E-mail: RBean@kdheks.gov

**Miranda Steele**  
Director of Communications  
Kansas Department of Health and  
Environment  
1000 SW Jackson Street, Suite 540  
Topeka, KS 66612

Phone: (785) 296-5795  
E-mail: MSteele@kdheks.gov

**Chris Carey, P.G., Unit Chief**  
Site Restoration Unit/Remedial Section  
Bureau of Environmental Remediation  
Kansas Department of Health and  
Environment  
1000 SW Jackson Street, Suite 410  
Topeka, KS 66612

Phone: (785) 296-0225  
E-mail: CCarey@kdheks.gov

**Gary Blackburn, P.G., Bureau Director**  
Bureau of Environmental Remediation  
Kansas Department of Health and  
Environment  
1000 SW Jackson Street, Suite 410  
Topeka, KS 66612

Phone: (785) 296-1662  
E-mail: GBlackburn@kdheks.gov

**Kyle Parker, District Geologist**  
South Central District Office  
Kansas Department of Health and  
Environment  
130 S. Market, Suite 6050  
Wichita, KS 67202

Phone: (785) 316-337-6020  
E-mail: KParker@kdheks.gov

**APPENDIX B**  
**LOCAL OFFICIALS**

*City Officials*

**Ben Lawrence**, Mayor  
**Sasha Stiles**, City Administrator

**Sheri Geisler**, City Council Member  
**Byron Stout IV**, City Council Member  
**Troy Tabor**, City Council Member  
**Caroline Hale**, City Council Member  
**Clark Nelson**, City Council Member  
**Kris Estes**, City Council Member

P.O. Box 295  
Andover, KS 67002  
Phone: (316) 733-1303

**Jim Shaver**, Fire Chief  
Andover Fire and Rescue  
911 North Andover Rd.  
Andover, KS 67002  
Phone: (316) 733-1863

*Butler County Officials*

**Jeff Masterson**, District 1 Commissioner  
Phone: (316) 322-4300  
E-Mail: [jmasterson@bucoks.com](mailto:jmasterson@bucoks.com)

APPENDIX C  
STATE ELECTED OFFICIALS

**Governor Sam Brownback**  
Office of the Governor  
Capitol, 300 SW 10th Ave., Ste. 212S  
Topeka, KS 66612

Phone: (785) 296-3232

*State Senate*

**Senator Ty Masterson**

Capitol, 300 SW 10<sup>th</sup> Ave., Room 545S  
Topeka, KS 66612  
Phone: (785) 296-7388  
Email: Ty.Masterson@senate.ks.gov

P.O. Box 424  
Andover, KS 67002  
Phone: (316) 733-7229

*State House of Representatives*

**Representative Dennis Hedke**

Capitol, 300 SW 10<sup>th</sup> Ave., Room 581W  
Topeka, KS 66612  
Phone: (785) 296-7699  
Email: Dennis.Hedke@house.ks.gov

1669 N. Sagebrush  
Wichita, KS 67230  
Phone: (316) 634-6970

APPENDIX D  
FEDERAL ELECTED OFFICIALS

*U.S. Senate*

**Senator Pat Roberts**

109 Hart Senate Office Building  
Washington, DC 20510-1605  
Washington, DC: (202) 224-4774  
Dodge City: (620) 227-2244

**Senator Jerry Moran**

361A Russell Senate Office Building  
Washington, DC 20510  
Washington, DC: (202) 224-6521  
Hays: (785) 628-6401

*U.S. House of Representatives*

**Congressman Mike Pompeo, 4th District**

107 Cannon HOB  
Washington, DC 20515  
Washington, DC: (202) 225-6216  
Wichita: (316) 262-8992

**APPENDIX E**  
**RESPONSIBLE PARTY REPRESENTATIVES**

**Dan Tibbits, Regional HSE Director**

NuStar Energy, L.P.  
7340 W. 21<sup>st</sup> Street North, Suite 200  
Wichita, KS 67205  
Phone: (316) 721-7056

**Renee Robinson, Environmental Specialist**

NuStar Energy, L.P.  
19003 IH-10 West  
San Antonio, Texas 78257  
Phone: (210) 918-2975  
Email: Renee.Robinson@NuStarEnergy.com

**Samuel Jackson, P.E., Environmental Consultant**

Apex Companies, LLC  
3015 S.W. First Avenue  
Portland, Oregon 97201  
Phone: (503) 924-4704 ext. 111

## APPENDIX F

### QUAIL CROSSING HOA REPRESENTATIVES

President: Chris Robrahn  
Vice-President: Jeanie Shackelford  
Treasurer & Welcoming Committee: Mark Egger  
Secretary: Craig Kamman  
Landscaping & Design: Justin Kneisel  
Newsletter: Alan Brown  
Board Member: Mike Young  
Board Member: Mike Wilcox  
Website: Mark Messmore

Quail Crossing HOA contact: [quailcrossinghoa@yahoo.com](mailto:quailcrossinghoa@yahoo.com)

## APPENDIX G

### MEDIA CONTACTS

#### *Newspapers:*

**Andover American**  
149 S. Andover Rd., Suite E  
Andover, KS 67002  
Phone: (316) 775-2218

**The Wichita Eagle**  
825 E. Douglas  
Wichita, KS 67202  
(316) 268-6000

#### *HOA Newsletter:*

Alan Brown, Quail Crossings HOA Newsletter Editor  
Phone: (316) 617-2789  
[quailcrossinghoa@yahoo.com](mailto:quailcrossinghoa@yahoo.com)

## APPENDIX H

### MEETING LOCATIONS

**Peace Lutheran Church**  
405 W. 21<sup>st</sup> Street  
Andover, Kansas 67002  
Phone: (316) 733-2633

**Andover City Hall**  
Contact: Sasha Stiles, City Administrator  
1609 E. Central  
Andover, Kansas 67002  
Phone: (316) 733-1303

APPENDIX I  
REPOSITORY LOCATIONS

***KDHE Administrative Record:***

**Kansas Department of Health and Environment**  
Bureau of Environmental Remediation  
Curtis State Office Building  
1000 SW Jackson Street, Suite 410  
Topeka, Kansas  
Phone: (785) 296-1673  
Hours Open to Public:  
**Monday – Friday: 8:00AM – 5:00PM**

***KDHE Web Pages:***

**KDHE Identified Sites List:** [http://www.kdheks.gov/remedial/isl\\_disclaimer.html](http://www.kdheks.gov/remedial/isl_disclaimer.html)

**KDHE Site-Specific Web Page:**  
[http://www.kdheks.gov/remedial/site\\_restoration/nustar\\_andover.html](http://www.kdheks.gov/remedial/site_restoration/nustar_andover.html)