

ESSENTIAL SERVICE #7: Link people to needed personal health services and assure the provision of health care when otherwise unavailable

KS-TRAIN courses: <http://ks.train.org>. You must create an account in order to enroll in a course.

Community Tool Box (CTB) <http://ctb.ku.edu/> These are tool kits with valuable resource information for increasing competency.

The Kansas Core Public Health Program

<http://www.waldcenter.org/cph/index.html> is a year long program that covers topics related to all Public Health Essential Services.

These **tier 2 core competencies** are for the "mid tier" public health professional. A mid tier public health professional is an individual with an MPH (or related degree) and at least 5 years experience working in the public health field, or an individual without an MPH but at least 10 years experience working in the public health field. The guidance on tiers 1 through 3 can be found at: <http://www.phf.org/link/CCs-matrix.pdf>.

TRAINING FOR ESSENTIAL SERVICE

[Orientation to Public Health](#)

[Kansas Core Public Health Program](#)

Indicators for Essential Service #7

Provide information or service to individuals or communities in the course of your day to assure conditions in which people can be healthy

Actively participate in activities that organize communities aimed at the prevention of disease and promotion of health

Monitor health status to identify at-risk communities or health disparity

TRAINING FOR COMPETENCIES

Analytic/Assessment Skills

[Introduction to Assessment](#)

- 1 Assesses the health status of populations and their related determinants of health and illness
- 2 Describes the characteristics of a population-based health problem
- 4 Uses methods and instruments for collecting valid and reliable quantitative and qualitative data
- 9 Interprets quantitative and qualitative data
- 12 Utilizes data to address scientific, political, ethical, and social public health issues

Policy Development/Program Planning Skills

- 1 Analyzes information relevant to specific public health policy issues

2	Articulates policy options
3	Determines the feasibility and expected outcomes of policy options
4	Articulates the implications of policy options
5	Utilizes decision analysis for policy development and program planning
7	Develops a plan to implement policy and programs
8	Incorporates policy into organizational plans, structures, and programs
9	Develops mechanisms to monitor and evaluate programs for their effectiveness and quality
11	Develops strategies for continuous quality improvement

Communication Skills

[Improving Interpersonal Communication and Relationships](#)

[CTB Developing Facilitation Skills](#)

1	Assesses the health literacy of populations served
2	Communicates in writing and orally, in person, and through electronic means, with linguistic and cultural proficiency
3	Solicits input from individuals and organizations
4	Utilizes a variety of approaches to disseminate public health information
6	Applies communication strategies in interactions with individuals and groups

Cultural Competency Skills

[Cultural Competency Module II](#)

[Cultural Competency Module I](#)

KS-TRAIN: HIV Cultural Diversity Training (Course 1012967)

KS-TRAIN: The Newest Immigrants, Low German Mennonite (Course # 1004396)

1	Incorporates strategies for interacting with persons from diverse backgrounds
2	Considers the role of cultural, social, and behavioral factors in the accessibility, availability, acceptability and delivery of public health services
3	Responds to diverse needs that are the result of cultural differences
4	Explains the dynamic forces that contribute to cultural diversity. Describes the need for a diverse public health workforce

5	Describes the need for a diverse public health workforce
6	Assesses the public health organization for its cultural competence
Community Dimensions of Practice Skills	
Community Partnerships and Perspectives - Intermediate Level	
CTB Toolkit: Increasing Participation and Membership	
1	Assesses community linkages and relationships among multiple factors (or determinants) affecting health
2	Collaborates in community-based participatory research efforts.
3	Establishes linkages with key stakeholders.
5	Maintains partnerships with key stakeholders
6	Uses group processes to advance community involvement
7	Describes the role of governmental and non-governmental organizations in the delivery of community health services
8	Negotiates for the use of community assets and resources
Basic Public Health Sciences Skills	
Orientation to the Essentials of Public Health: Intermediate Level	
E is for EPI, Session I, Part 1: Epidemiology in the Context of Public Health	
E is for EPI, Session IV, Part I: Surveillance	
Environmental Health Online. An Introduction to Environmental Health	
4	Applies the basic public health sciences to public health policies and programs
Financial Planning and Management Skills	
Public Health Financial Management	
CTB Toolkit, Writing a Grant Application For Funding	
4	Develops partnerships with agencies within the federal, state, and local levels of government that have authority over public health situations or with specific issues, such as emergency events
5	Implements the judicial and operational procedures of the governing body and/or administrative unit that oversees the operations of the public health organization
6	Develops a programmatic budget

7	Manages programs within current and forecasted budget constraints
8	Develops strategies for determining budget priorities
9	Evaluates program performance
10	Uses evaluation results to improve performance
11	Prepares proposals for funding from external sources
12	Applies basic human relations skills to the management of organizations, motivation of personnel, and resolution of conflicts
13	Applies public health informatics skills to improve program and business operations
Leadership and Systems Thinking Skills	
Kansas Public Health Leadership Institute(KPHLI)	
CTB Toolkit, Developing Strategic and Action Plans	
1	Incorporates ethical standards of practice as the basis of all interactions with organizations, communities, and individuals
2	Incorporates systems thinking into public health practice
3	Participates with stakeholders in identifying key values and a shared vision as guiding principles for community action

RESOURCES FOR ESSENTIAL SERVICE #7

Link People to needed personal health services and assure the provision of health care when otherwise unavailable

1. **EthnoMed** <http://ethnomed.org/>
EthnoMed contains information about cultural beliefs, medical issues and related topics pertinent to the health care of immigrants to Seattle or the US, many of whom are refugees fleeing war-torn parts of the world.
2. **CIRRIE: Monograph Series** <http://cirrie.buffalo.edu/monographs/index.php>
The monographs focus on the top ten countries of origin of the foreign-born population in the United States, according to the U.S. Census Bureau. Each monograph contains general information about the culture, its values and recommended ways to interact with persons from that culture.
3. **Gay, Lesbian, Bisexual, and Transgender Health**
<http://www.kingcounty.gov/healthservices/health/personal/glb.asp>
These webpages address the health concerns of gay, lesbian, bisexual, and transgender people, also known as "GLBT" people and "sexual minorities."
4. **Kansas Association for the Medically Underserved** <http://www.kspca.org/>
As the state Primary Care Association, KAMU is charged with providing training, technical assistance and advocacy on behalf of federally funded Community Health Centers in Kansas.
5. **Kansas Farmworker Program** <http://www.kdheks.gov/olrh/FWOverview.htm>
6. **Kansas Refugee Program** <http://www.kdheks.gov/olrh/RefugeeOverview.htm>
7. **Kansas Medical Assistance for Elderly and Persons with Disabilities**
<http://www.srskansas.org/ISD/ees/eanddmedical.htm>
Overview of programs for elderly and persons with disabilities.
8. **Kansas Demographics of Low Income Children**
http://nccp.org/profiles/state_profile.php?state=KS&id=6
Data from the National Center for Children in Poverty, Mailman School of Public Health, Columbia University.
9. **Kansas Association of Community Action Programs (KACAP)**
<http://www.kacap.org/>
KACAP is the statewide membership association for Community Action Agencies in Kansas. We provide training and technical assistance to enhance the capacity of our members; We advocate for public policies that strengthen communities and focus on eliminating poverty; We serve as a liaison between local community action agencies and the broader, anti-poverty network.
10. **KDHE Bureau of Health Promotion** <http://www.kdheks.gov/bhp/index.html>
The Bureau is responsible for the core public health functions related to reducing the

preventable burden of chronic diseases and injuries. Program activities are supported by state, federal and private grant funds, which have been obtained through competitive processes and through collaboration with partner organizations to leverage funds from existing resources.

11. **National Association for Mental Illness**

http://www.nami.org/Template.cfm?Section=Your_Local_NAMI&Template=/CustomSource/AffiliateFinder.cfm&State=KS

From its inception in 1979, NAMI has been dedicated to improving the lives of individuals and families affected by mental illness. For three decades, NAMI has established itself as the most formidable grassroots mental health advocacy organization in the country.

12. **National Association of Local Boards of Health** <http://www.nalboh.org/index.htm>

NALBOH's mission is to prepare and strengthen boards of health, empowering them to promote and protect the health of their communities through education, training, and technical assistance.

13. **Kansas Statewide Homeless Coalition** <http://www.kshomeless.com/>

Mission: To be the catalyst for safe, appropriate and affordable housing for all Kansans in collaboration with local, state, and national partners