

SMALL HOSPITAL IMPROVEMENT PROGRAM

FREQUENTLY ASKED QUESTIONS

QUESTION: Who can I contact with questions about SHIP?

The Kansas Hospital Education and Research Foundation is managing SHIP on behalf of the Kansas Department of Health and Environment. Jennifer Findley is the primary point of contact at ship@kha-net.org or 785-233-7436.

QUESTION: How can I update the point of contacts for our hospital?

Email the KHERF at ship@kha-net.org with the name, title, and email address. We will respond back to the email when the update has been made.

QUESTION: What type of purchases can the SHIP grant be used for?

SHIP funds may be used towards training and education, software, and technical assistance (i.e. consultant services/assessments).

In limited scenarios, SHIP funds may be used for hardware. (Please refer to the SHIP purchasing menu or contact the State Office for further information.)

SHIP funds may be used to purchase training/education conference/training/meeting registrations, but cannot be used to cover travel.

SHIP funds cannot be used for direct patient care or facility personnel costs of the hospital that is submitting the application. While SHIP funds cannot be used to supplement hospital employee salaries, funds can be used to contract with consultants for education and training.

If a hospital is part of a health system and wishes to use SHIP funds to pay for staff of another hospital to conduct training, please consult KHERF to discuss further.

QUESTION: What is expected of critical access hospitals in order to receive the SHIP grant?

All Kansas CAHs must actively participate in the Medicare Beneficiary Quality Improvement Project [MBQIP]. For more information about the MBQIP, please go to http://www.kdheks.gov/olrh/rural_mbqip.htm.

To receive the 2015-2016 SHIP grant, all critical access hospitals will be expected to routinely report the measures below to CMS QIO Data Warehouse via MyQualityNet.

- Imm-2: Influenza Immunization
- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)
- OP-1: Median Time to Fibrinolysis in the Emergency Department
- OP-2: Fibrinolytic Therapy Received Within 30 Minutes
- OP-3: Median Time to Transfer to another Facility for Acute Coronary Intervention
- OP-5: Median Time to ECG
- OP-20: Door to Diagnostic evaluation by qualified medical professional
- OP-21: Median time to pain management for long bone fracture
- OP-22: Patient left without being seen

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QUESTION: What can hospitals use the 2015-2016 SHIP grant for?

For the 2013-2016 grant cycles, the Federal Office of Rural Health Policy has identified the following two priorities for using SHIP funds.

➤ ICD-10 Transition:

Hospitals receiving payments for the Centers of Medicare and Medicaid Services (CMS) were required to use ICD-10 beginning October 1, 2015.

➤ HCAHPS Collection:

Hospitals must collect the standardize Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey and report the HCAHPS results to CMS via QualityNet.org

Hospitals are expected to meet these two SHIP priorities before selecting other activities listed on the SHIP Purchasing Menu updated annually.

QUESTION: If the hospital is collecting patient satisfaction information using something other than HCAHPS, would this be a suitable alternative?

No other survey tools or questions will fulfill the HCAHPS activity. Hospital must either be certified by CMS to use the HCAHPS survey questions and methodology (www.hcahpsonline.org/home.aspx) or use HCAHPS certified vendors.

QUESTION: Could the hospital use the SHIP grant to pay for the collection of HCAHPS from a vendor?

Yes - the SHIP grant can pay vendor fees for HCAHPS data collection and analyzing. For a directory of certified national vendors, click here: [Hospital Consumer Assessment of Healthcare Providers and Systems \(HCAHPS\) Vendor Directory Overview](#).

QUESTION: Does the hospital have to meet both SHIP priorities before selecting another activity?

Yes- Hospitals must either allocate funds towards these SHIP priorities or have met these priorities before selecting other activities listed on the SHIP Purchasing Menu below.

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QUESTION: If my hospital has met the SHIP priorities, what other activities can the SHIP funds be used towards?

Available Investment/Activities	2015-2016
Quality reporting data collection/related training	✓
HCAHPS data collection process/related training	✓
Efficiency or quality improvement training/project address patient satisfaction, improving ER efficiency (ies), or efficiencies to clinical care delivery areas	✓
Computerized provider order entry implementation and/or training	✓
Pharmacy services implementation/consultant pharmacy services	✓
Disease registry training and/or software/hardware	✓
Efficiency or quality improvement training/project in support non-clinical operations, board organization/operation, or multi-hospital/network initiatives	✓
Systems performance training	✓
Quality Health Indicator (QHi) <i>statewide subscription already provided for KS hospitals</i>	✓
ICD-10 software or training	✓
Efficiency or quality improvement training/project in support finance or operational multi-hospital/network initiatives	✓
Revenue Cycle Management training/project and/or hardware/software	✓
Chargemaster review and/or update	✓
S-10 Cost Reporting training/project	✓
Emergency Department transfer communication improvement	✓
Training to reduce readmissions and/or infections	✓
Medical provider quality improvements	✓
Telemedicine or mobile health equipment installation/use	✓
Community paramedicine training and/or equipment installation/use	✓
HIE subscription within state or region or adding direct address	✓

Please note: Funds must be expended during the grant period (September 1, 2015 to May 31, 2016).