

The Kansas FLEX Program in partnership with the Kansas Rural Health Options Program is pleased to announce the

Revenue Cycle Assessment Project for CAHs

Beginning April 2, 2012

Is your hospital among the 44% of Kansas' CAHs at high risk of financial distress? Recent financial performance measures, based on Kansas cost report data submitted to CMS, show that 50% of our CAHs fall short in achieving 4 of the 5 Flex Monitoring Team national performance benchmarks. Based on our performance compared to other states, the national FLEX Technical Assistance and Service Center (TASC) recommended that Kansas CAHs would benefit from focusing on improving their *revenue cycle management*. **Our goal is to give Kansas CAHs the information to perform better and improve their financial stability.**

Toward that end, Kansas CAHs will have a unique opportunity this spring to participate in a *FLEX Financial and Operational Improvement* initiative using a **Revenue Cycle Assessment Tool**. *This opportunity is free and available to all Kansas CAHs.*

- The **Revenue Cycle Assessment Tool**, created and evaluated by the Nevada Rural Hospital Partnership (NRHP), measures revenue cycle practices in your hospital against revenue cycle best practices.
- Hospitals complete an online questionnaire, touching on a range of functional revenue cycle areas from the registration processes to denials management.
- Confidential responses will be submitted to NRHP, for evaluation using proprietary tools. (NRHP is broadly experienced with FLEX- sponsored activities focused on financial, operational and performance improvement in rural hospitals, including extensive revenue cycle improvement work.)
- A written facility-specific summary report is developed for each participant. This report documents and assesses the facility's current revenue cycle process and makes recommendations for improvement by functional area.

Additionally, NRHP will analyze the cumulative data gathered through this initiative to prepare a **state-wide Executive Summary Report** addressing revenue cycle "readiness" across all participating hospitals in the form of broadly identified trends and needs. These aggregated results will help the Kansas FLEX program develop further financial and operational programming for our CAHs.

Project Process: In order to accommodate demand, this project is being offered in three separate Sessions in April and early May, with a maximum number of participants per Session. You will be asked to fill out a Participation Commitment, indicating your first, second and third choice of Session in which to participate. This will be handled on a first come-first served basis. An electronic application will be available online at the Kansas Office of Rural Health website beginning **Friday, March 30, 2012**. <http://www.kdheks.gov/olrh/index.html> . You will be notified by email when your application is received and a Session is assigned. We will make every effort to honor your first choice.

	<u>SESSION 1</u> April 2-16	<u>SESSION 2</u> April 16-30	<u>SESSION 3</u> April 30 –May 14
Maximum Participants	25	27	27
Applications deadline	April 6	April 16	April 30
Data submitted	April 2 - 16	April 16 - 30	April 30 –May 14
DEADLINE for Completing Surveys	APRIL 16	APRIL 30	May 14
Report to facility	APRIL 30	MAY 14	JUNE 8

WEBINAR: The **Revenue Cycle Assessment Project** will be discussed in more detail during a webinar on April 2 at 1pm. You can register now by clicking <https://www1.gotomeeting.com/register/269286224> . This webinar will also be recorded and posted for later viewing.

For additional information, questions may be directed to Jane Faubion, jfaubion@kdheks.gov, PH: 785-296-1232.