



Windows 10

Do not upgrade to Windows 10

Now that Windows 10 has been released, some Local Agencies' might be upgrading their systems to Windows 10. KWIC has not been tested to run on Windows 10, so there could potentially be issues that arise when using KWIC. **If possible, do not upgrade to Windows 10.**

We have learned that if your computer has been set to automatically install "Recommended" updates, Windows update will automatically download and install Windows 10 on your computer. If you have local IT, please work with them to try and change this setting to not allow Windows 10 to automatically install. If you **do not** have local IT, please contact CQuest Helpdesk at (866)-516-3606 **only if** Windows 10 automatically installs.

Testing KWIC on Windows 10 will be done in the near future, but for now, please be aware that if your computer is running Windows 10 you may run across some issues. Please notify the Helpdesk if you do run into any issues, but this will be for **notification purposes only** as there will not be a fix in place at this time to correct the issue(s). One issue that has already been reported is that **growth charts do not print correctly.**

Z Staff Names

Starting this month, you may notice staff names that both the first and last name begin with the letter "Z" at the bottom of the following dropdowns:

- Find Complaints About a Staff Person
- Record Complaints About a Staff Person
- Staff Contact Guided Ad Hoc

Seeing these names is only temporary. These names belong to CQuest staff and will be filtered out of these dropdowns with release 2.0.3, which is tentatively scheduled for September 16, 2016.

