PCMH-PPC Proposed Content and Scoring

Standard 1: Access and Communication	Pt
A. Has written standards for patient access and communication**	4
B. Uses data to show it meets its standards for patient access and communication**	5
	9

Standard 2: Patient Tracking and Registry Functions	Pt
A. **Uses data system for basic patient information (mostly non-clinical data)**	2
B. **Has clinical data system with clinical data in searchable data fields**	3
C. **Uses the clinical data system**	3
D. Uses paper or electronic-based charting tools to organize clinical information**	6
E. Uses data to identify important diagnoses and conditions in practice**	4
F. **Generates lists of patients and reminds patients and clinicians of services needed (population management)**	3
	21

Standard 3: Care Management	Pt
A. Adopts and implements evidence-based guidelines for three conditions **	3
B. **Generates reminders about preventive services for clinicians**	4
C. **Uses non-physician staff to manage patient care**	3
D. **Conducts care management, including care plans, assessing progress, addressing barriers**	5
E. **Coordinates care//follow-up for patients who receive care in inpatient and outpatient facilities**	5
	20

Standard 4: Patient Self-Management Support	Pt
A. **Assesses language preference and other communication barriers**	2
B. Actively supports patient self-management**	4
	6

Standard 5: Electronic Prescribing	Pts
A. **Uses electronic system to write prescriptions**	3
B. **Has electronic prescription writer with safety checks**	3
C. **Has electronic prescription writer with cost checks**	2
	8

Standard 6: Test Tracking	Pts
A. Tracks tests and identifies abnormal results systematically**	7
B. **Uses electronic systems to order and retrieve tests and flag duplicate tests**	6
	13

Standard 7: Referral Tracking	PT
A. Tracks referrals using paper-based or electronic system**	4
	4

Standard 8: Performance Reporting and Improvement	Pts
A. Measures clinical and/or service performance by physician or across the practice**	3
B. **Survey of patients' care experience**	3
C. Reports performance across the practice or by physician **	3
D. **Sets goals and takes action to improve performance**	3
E. **Produces reports using standardized measures**	2
F. **Transmits reports with standardized measures electronically to external entities**	1
	15

Standard 9: Advanced Electronic Communications	Pts
A. **Availability of Interactive Website**	1
B. **Electronic Patient Identification**	2
C. **Electronic Care Management Support**	1
	4

** **Priority Elements**