

Quest Diagnostics Script

Slide 1

State of Kansas Lab Card Savings Program through Quest Diagnostics for plans A & C

Slide 2

The Lab Card (Plan A) and Lab Card Select (Plan C) is a Preferred Lab value added benefit enhancement to your State of Kansas Health Plan. This is an optional benefit designed to save you money on your outpatient laboratory testing when your testing is directed to Quest Diagnostics. With the Lab Card benefit (Plan A) you receive 100% coverage on your outpatient lab testing covered under your medical plan with No out-of-pocket costs (No Co-Pays, No Deductibles and No Coinsurance). With the Lab Card Select benefit (Plan C) you will receive a significant discount on your outpatient lab tests covered under the medical plan while still applying your discounted cost towards your deductible. Both benefits are member/consumer driven so you will need to make your physician and/or phlebotomist aware you have the benefit by verbally requesting your labs be sent to Quest Diagnostics. There are no physician networks so any physician can participate by contacting Quest Diagnostics for a pickup at the toll free number on your ID card. If Quest Diagnostics does not perform your laboratory testing through your Lab Card/Lab Card Select benefit your regular health plan benefit will apply and will be subject to deductibles co-insurance and co-pays.

Slide 3

If your physician does not have the capabilities to collect your specimens or chooses not to participate in the Lab Card/Lab Card Select program simply take your physician's lab orders to an approved Lab Card/Lab Card Select collection site. These locations can be found by calling the phone# located on your ID card, Lab Card 1.800.646.7788 or Lab Card Select 1.800.750.1253 or by visiting our website www.LabCard.com or www.LabCardSelect.com. You can search by city & state or by zip code. Please be sure to present your ID card along with the physician's lab orders to the phlebotomist at the time of service. Your specimens will be processed through the Lab Card/Lab Card Select program at an approved Quest Diagnostics facility and your results will be sent to your physician usually within 24-48 hours depending on the type of test your physician ordered.

Slide 4

Any physician can collect for Lab Card/Lab Card Select as there is no physician network to participate in the program. The physician must mark the requisition or paperwork as

Lab Card/Lab Card Select and call the toll free number on your ID card to schedule a pick up by Quest Diagnostics.

Slide 5

The Lab Card/Lab Card Select is an optional and voluntary program which a member may choose to utilize to save on out-of-pocket costs. To do so you must show your Lab Card/Lab Card Select card or your State of Kansas Medical ID card with the Lab Card/Lab Card Select logo and verbally request to participate in the program. If you do not make the physician or phlebotomist aware of your Lab Card/Lab Card Select benefit, your testing may be processed at another lab and you will be responsible for any outstanding balance that apply through your normal health plan benefits.

Please note that not all draw locations are Quest owned, some locations are 3rd party contracted collection sites who draw for other labs, they have a contract with Quest to collect for Lab Card members but if a member doesn't make them aware of their benefit they may send to whatever lab they primarily utilize and the same goes with physicians' offices. If the Lab Card/Lab Card Select or Quest programs are not mentioned, the specimens may not be processed and billed by Quest