

Aetna Script

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We all want options in life, especially when it comes to health care. But sometimes too many options can be completely overwhelming. That's where Aetna can help. We took the time and listened to our members. Aetna health plans include tools and resources to help you make smart health care buying decisions.

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In 2016, there are two Aetna medical coverage options from which Active members and Direct Bill/Retiree's who are not yet Medicare eligible can choose to enroll; Plan A and Plan C. We have provided a summary of the Network benefits available to you within each plan. This chart compares deductibles, coinsurance, office visits, specialist office visits, emergency room visits, urgent care center visits, inpatient services, outpatient surgery, and your combined medical & pharmacy annual out-of-pocket maximum. If you would like to learn more about your medical coverage from Aetna, visit www.aetnastateofkansas.com Select the "health" tab at the top of the home page. There, you'll find easy to read benefits descriptions for each plan offered.

Presenter Note: website is [www dot Aetna State Of Kansas dot com](http://www.aetnastateofkansas.com)

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Review the Aetna Network Providers within the State of Kansas web page. Aetna offers a custom provider search tool where you can find doctors who meet your needs. The **DocFind Online Provider Directory** makes it easy to review your Network providers and Hospitals you and your family use.

During open enrollment, from October 1st through 31st 2015, you can access the custom State of Kansas DocFind site and it will prefill your plan information and Network.

Go to www.aetnastateofkansas.com and select "find a doctor."

Enter your search criteria (including zip code) and click "search." With this search feature you can search for a specific provider name, specialty or procedure/condition to find a provider or facility near you. The results page will allow you to click on a specific doctor's name to learn more about this doctor. If you want to narrow your results you can do so to the left of the page by changing search results.

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So, how do you get more from your health care dollars with Aetna? Easy! You usually pay less — often a *lot* less — when you use doctors and hospitals that are in our network. With more than one million doctors and fifty-five hundred hospitals, there are plenty of options. Chances are, your doctor is one of them, because ours is a **national provider network** with access to care throughout the country.

Presenter Note: (Pause) before going to next screen.

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Know before you go with the Member Payment Estimator Tool. It's free to Aetna members. Just choose a procedure and up to 10 Network providers to compare real-time estimates of your share of the cost. Real-time out-of-pocket estimates may offer the biggest opportunity to save on health care expenses and allow comparison shopping for you the member to evaluate. This tool will provide estimates based on your medical benefits, Plan A or Plan C, to show your member responsibility.

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Ask Ann, our virtual online guide, can show you how to register and log-in to your secure member website. And once you do, she can answer questions about your health plan.

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Aetna Mobile lets find what you need — wherever, whenever — with the Aetna mobile app for mobile devices. You can access a digital copy of your member ID card, view your health history, look up a specialist or facility and get driving directions, check your coverage and benefits, use the member payment estimator or contact Aetna by phone or e-mail. *Standard text messaging and other rates from your wireless carrier may apply.

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Also as an Aetna member, you will have access to discounts on products and services that aren't typically covered by medical insurance. These discounts are not insurance. Instead, you get on the spot savings at participating program vendors. With Hearing Care Solutions and Amplifon Hearing Care, you can save on a large choice of hearing aids and related services. You can also save on gym membership fees, home exercise equipment and videos as well as discounted services to many weight loss program providers.

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So there you have it. All the tools and resources Aetna plans offer with options for every member's needs. So what's next? It's time to choose the options that are right for you and your family. There are many ways to learn more about advantages of Aetna. Here are a few options: Read the open enrollment materials provided by the State of Kansas. Visit our website. Call Aetna Customer Service at 1-866-851-0754 to talk with a friendly customer service representative. Visit an Aetna Representative at an open enrollment meeting within your area. If you cannot make an Open Enrollment meeting, you can attend a webinar online at www.kdheks.gov/hcf/sehp

Thank you for choosing Aetna for your health care needs.

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Legal Disclaimer

Health benefits are offered, administered and/or underwritten by Aetna Health Inc. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Estimated costs not available in all markets. The tool provides an estimate of what would be owed for a particular service based on the plan at that very point in time. Actual costs may differ from an estimate if, for example, claims for other services are processed after the estimate is provided but before the claim for this service is submitted. Or, if the doctor or facility performs a different service at the time of the visit. Discount programs provide access to discounted prices and are NOT insured benefits. The member is responsible for the full cost of the discounted services. **Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).** For more information about Aetna plans, refer to www.aetnastateofkansas.com