Flu Vaccine Information - Fall 2016

The following information has been provided to assist health plan members on Plans A and C who will be obtaining flu shots this year. Flu shots are eligible for 100% coverage under the health plan preventative care benefit when received from a Network provider. Here’s how:

**For All Health Plans:** If the member uses a Network provider and the only service billed is for the flu shot, the claim is paid in full by the health plan. If you receive a flu shot at a provider’s office and the provider bills for an office visit in addition to the flu shot, the member will be responsible for the office visit copay. Ask the provider’s office how the service will be billed before services are provided.

Flu shots are covered at 100% when provided by network providers only. Each of the health plans uses a different Network of providers. The following information summarizes their Network options for flu shots. Many pharmacies across the state administer flu vaccine to adults. These are not network providers unless there is a contracting clinic within the pharmacy. If you have additional questions or need assistance in finding a Network provider, please call your health plan’s customer service at the number on the back of your ID card or listed below.

**Blue Cross Blue Shield of Kansas (BCBSKS):** Flu shots are covered when it is performed by an eligible Network provider. BCBS contracts with most of the county health departments in the State. Check the Network listing for available providers. BCBSKS indicates that along with health departments and physician offices, the following companies are also contracting to provide flu shots:
- Walgreens Take Care Clinics
- CVS Caremark Minute Clinic in Topeka, Lawrence and Leavenworth
- Kroger/Dillon’s Little Clinics

Flu shots provided by Walgreen’s stores without Take Care Clinics are not eligible providers and not covered. For additional information on eligible providers, please contact BCBS Customer Service at: 1.800.332.0307.

BCBS of Kansas City – the same rules apply, these services need to be billed through medical and not pharmacy
- Retail Pharmacies:
  - Care Express – Gardner (913)-390-666
  - Minute Clinics – (available at some CVS locations) 1-866—389-2727 [www.minuteclinic.com](http://www.minuteclinic.com)
  - TakeCare Clinics – (available at some Walgreens locations) 1-866-825-3227 [www.takecarehealth.com](http://www.takecarehealth.com)
  - Emergent Care Plus – 2 locations, Lee’s Summit (816)-554-2600 and Leawood (913)-428-8000
  - Medical Express Urgent Care – 2 locations, Kansas City and Shawnee (913)-248-8000
  - Physician Now Urgent Care – Shawnee (913)-825-0909
  - Shawnee Mission Urgent Care – Lenexa (913)-888-1151
  - Sunflower Medical Group Urgent Care – Mission (913)-432-2080
  - The Urgency Room – 2 locations – Kansas City and Liberty (816)-595-400
  - Urgent Care of Kansas City – Independence (816)-795-6000

**Aetna:** A flu shot is covered when it is performed by an eligible Network provider Flu shots are being offered at no charge in some community locations around the State. Coventry indicates they are working with the following companies to provide flu shots:
- CVS Pharmacies
- K-Mart Pharmacies
- Target Pharmacies
- Walgreens Pharmacies
- Retail Clinics:
  - The Little Clinic, LLC (available at some Dillons locations)
  - Minute Clinics (available at some CVS locations)

Please check each community location for specific age requirements related to children and adolescents. You must present your Aetna member ID card to receive a flu shot. For questions on eligible providers, please contact Customer Service at: 1.866.851.0754.

**Additional Opportunities**
The State Employee Health Plan (SEHP) will offer flu shot clinics that will be open to employees, retirees, spouses and dependents over the age of 18 who are enrolled in Plans A or C of the SEHP. You will need to bring your CAREMARK ID card to access the program and the Caremark ID# must be written on the top of the consent form. These clinics will offer the flu shot only and not the pneumonia vaccine.