

# KATCH STAKEHOLDER MEETING



December 9<sup>th</sup>, 2010

# TODAY'S PROGRAM

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- Welcome – Darin Bodenhamer
- Grant – Jenifer Telshaw
- Outreach – Jeanine Schieferecke
- Presumptive Eligibility – Jeanine Schieferecke
- K-MED Procurement Update – Travis Haas
- Interfacing with K-MED – Gary Schneider
- Q & A

# WELCOME

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**Darin Bodenhamer**  
**Eligibility Director**

# OBJECTIVES OF MEETING

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- Provide key agency stakeholders and project participants information on the scope of the K-MED project
- Share information on the project timeline and when agencies' IT staff will become engaged in the K-MED project
- Discuss roles/responsibilities of the K-MED project team and agency participants and stakeholders
- Establish regular communications and opportunities for agencies to vet issues

# ROLES AND RESPONSIBILITIES

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- Attend State Agency Advisory Committee meetings
- Provide input on decisions impacting their agencies
- Disseminate information on the KATCH project to agency personnel
- Provide agency support as requested

# GRANT

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**Jenifer Telshaw**  
**Grant Coordinator**

# GOALS & OBJECTIVES

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- Decrease the percentage of uninsured Kansas
- Increase the percentage of targeted populations who are enrolled in Medicaid/SCHIP.
- Increase the percentage of Kansans with a Primary Care Medical Home (PCMH) and continuous coverage.
- Decrease Kansas' infant mortality rate.
- Increase KHPA's efficiency

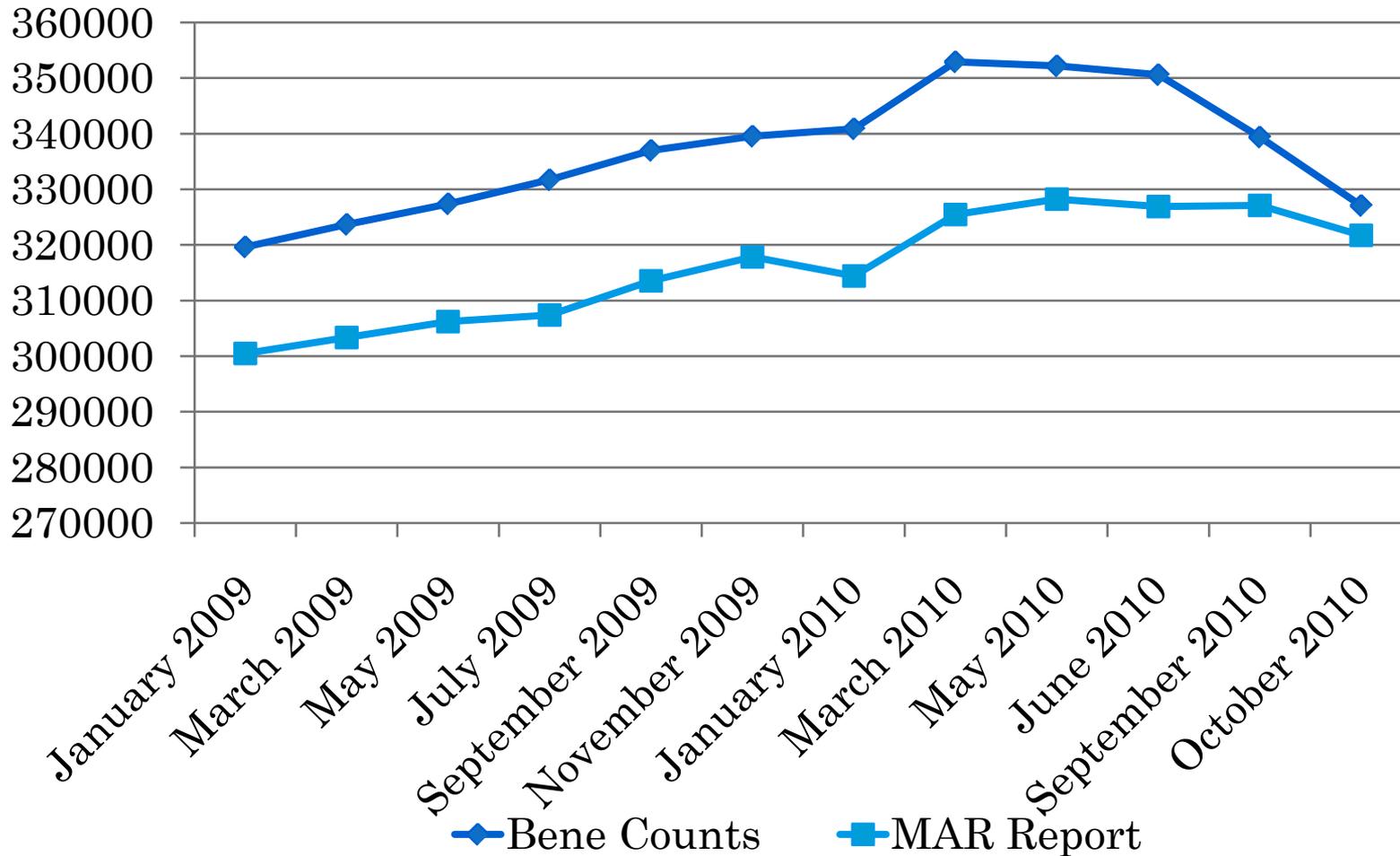
# PROGRAM UPDATE

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**Jeanine Schieferecke**  
**Senior Manager**

# PROGRAM ENROLLMENT

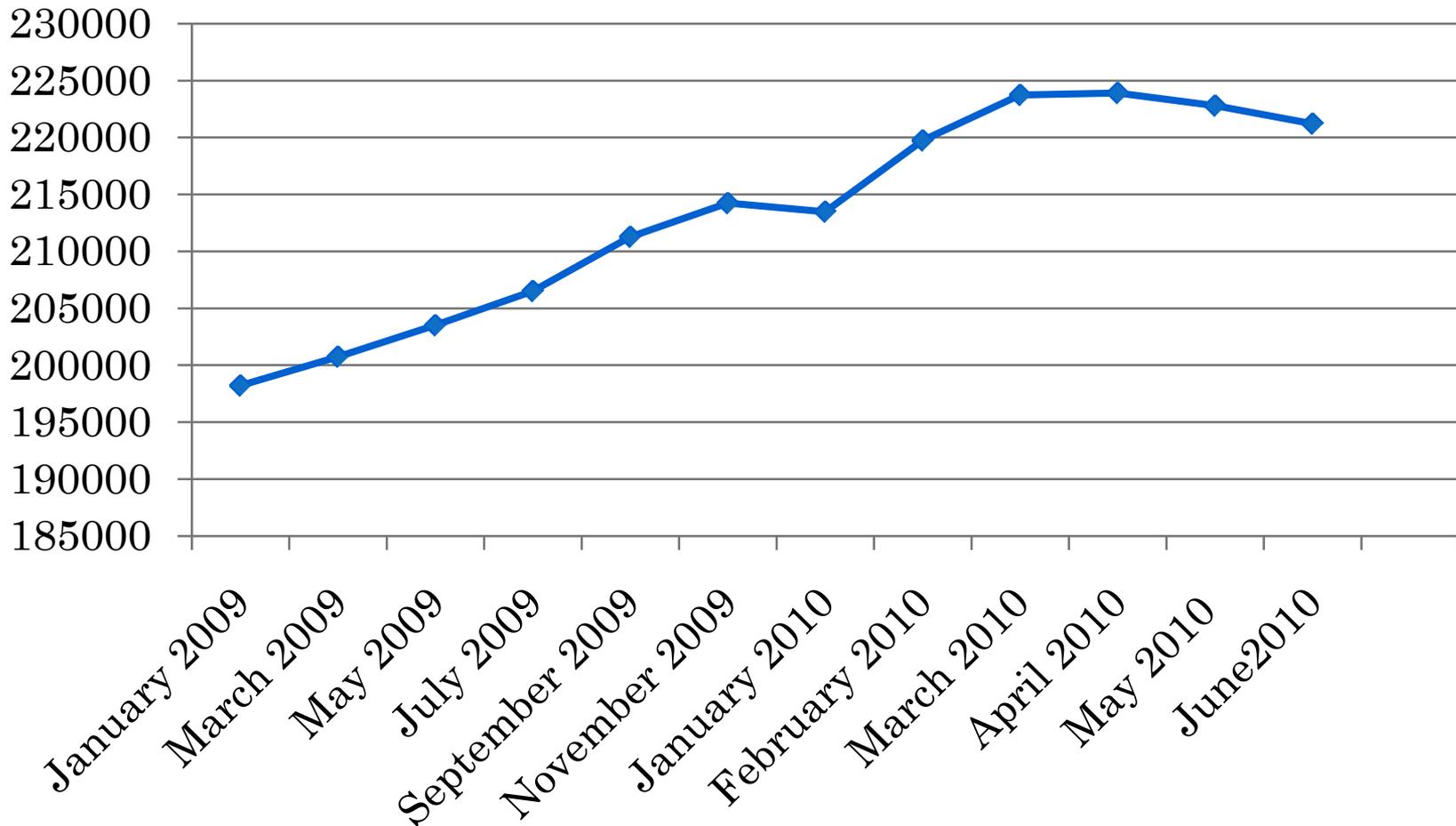
## BENEFICIARY COUNTS FOR 2009 AND 2010



# PROGRAM ENROLLMENT

## BENEFICIARY COUNT FOR 2009 AND 2010

### CHILDREN UNDER AGE OF 18



# TARGETED POPULATIONS

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## Meet Enrollment Goals?

- Translated Materials
  - Provide program information and application forms in multiple languages
  - Culturally-appropriate materials
  
- Personal Service - One on One
  - One on one help with the application process
  
- Audience Analysis
  - Gain insight of current customers (geographical region) and use the information to reach uninsured
  
- Kansas Medical Eligibility Determination (K-MED)

# OUTREACH

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- Out-Stationed Workers
  - Create KHPA Presence in community
  - Coordinate outreach activity for community
  - Process Medicaid and HealthWave Applications

# POLICY CHANGES

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- Annual Renewals
  - Friendly, Pre-populated form for families
  - Passive Renewals for child-only cases
  
- Self-Declaration of income
  - Renewals (2010)
  - New Applications (2011)
  
- Express Lane Eligibility
  - KHPA will use information from other programs to enroll children (e.g. food assistance)

# PRESUMPTIVE ELIGIBILITY

- Allows approved entities to approve temporary coverage.
- Follow-up with full application process
- Offered for children in 5 locations:
  - Via Christi, Wichita
  - Children's Mercy, KC
  - Hunter Health Clinic, Wichita
  - Grace Med, Wichita
  - Community Health Center of Southeast Kansas (Pittsburg)

# PRESUMPTIVE ELIGIBILITY – EXPANSION

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- K-MED Phase I - Presumptive Eligibility Tool and On-Line Application (April, 2012)
- Add Additional Entities (Summer, 2012)
  - Health Clinics
  - Schools
  - Hospitals (ACA Requirements)
- Add Pregnant Women (Summer, 2012)

# YOUNG ADULT HEALTH PLAN

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- Coverage for Young Adults ages 19-25
- 5 Kansas Counties – Bourbon, Cherokee, Crawford, Finney, Seward
- Uninsured
- Incomes up to 400% FPL (\$43,320 single; \$58,280 couple).
- Premiums Applicable
- Benefit Package, TBD

# K-MED IMPLEMENTATION

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- On-Line Application and Self-Service Options
- Consistent Determinations – Rules Engine, Standardize Data Collected
- Case Worker Tools - Workflow, Reduce Data Entry, Response Time, Interfaces
- Policy Changes - Quicker Implementation

# K-MED PROCUREMENT

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**Travis Haas  
Project Manager**

# INFORMATION SYSTEM

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- RFP
  - Release date
  - Current Status
  
- What to expect in the future
  - Schedule

# PROCUREMENT SCHEDULE

## K-Med Procurement Schedule

**NOTICE:** The state reserves the right, at its sole discretion, to adjust this schedule as it deems necessary.

Event		Date
1.	State Releases K-MED RFP	October 7, 2011
2.	Pre-Bid Conference	October 14, 2010
3.	Deadline for Submitting Written Questions Requesting Clarifications	November 2, 2010
4.	Deadline for State to Post Final Responses to Written Questions	December 9, 2010
<b>5.</b>	<b>Proposal Submission Deadline (RFP Closing Date)</b>	<b>January 4, 2011</b>
6.	Notification of Vendors Selected for Software Demonstrations and/or Discovery	March 17, 2011
7.	Product Demonstrations and/or Discovery Sessions	March 21 – April 8, 2011
8.	State Issues a Call for Revised Offers	April 11, 2011
9.	Deadline for Vendor Revised Offer Responses	April 19, 2011
10.	State Conducts Evaluation of Revised Offers	April 20 – May 3, 2011
11.	Evaluation Committee Recommendation to the PNC	May 4, 2011
12.	Vendor Notification of Selection	May 6
13.	Contract Negotiations	May 9 – 20, 2011
<b>14.</b>	<b>Award/Contract Signed</b>	<b>May 20, 2011</b>
15.	Detailed Project Plan Approved by Kansas Information Technology Office	June 20, 2011
<b>16.</b>	<b>Project Execution Date/Project Kick-Off Meeting</b>	<b>June 22, 2011</b>

# K-MED PROJECT SCOPE

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- **Phase 1 – No Later Than 03/30/12**
  - Implementation of Online Intake Application
  - Self-Assessment Tool
  - Presumptive Eligibility Tool
  - Application support and end user support
  
- **Phase 2 – No Later Than 10/01/13**
  - Implementation of complete K- MED System
  - End user training
  
- **On-going Operations**
  - System changes
  - Software updates
  - Interface maintenance
  - Helpdesk and user support
  - Documentation maintenance
  - Security administration
  - Generating notices
  - Maintain public portal and website
  - Interpreter services
  - Version control and librarian services
  - Produce operational reports
  - Record, track, resolve system defects
  - Maintain high level client index

# INTERFACING WITH K-MED

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**Gary Schneider**  
**Project Manager**

# CHANGING NEEDS IN MEDICAID ELIGIBILITY AND OUTREACH

Current Model

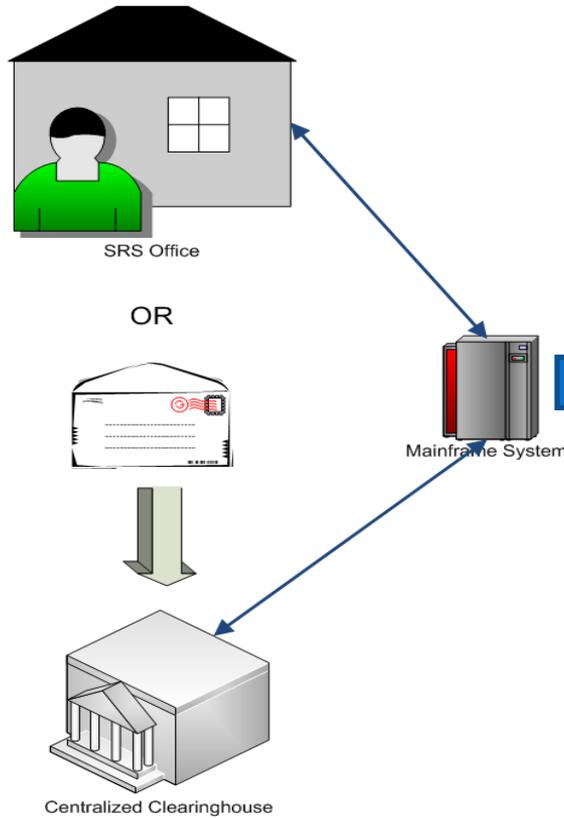


Figure 1

New Model

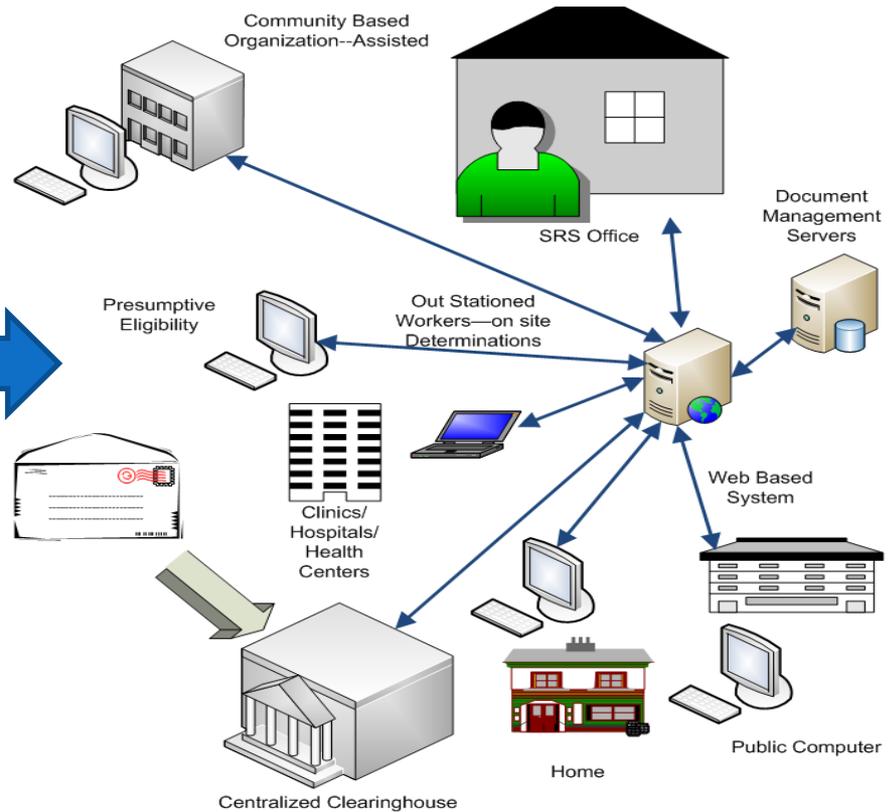
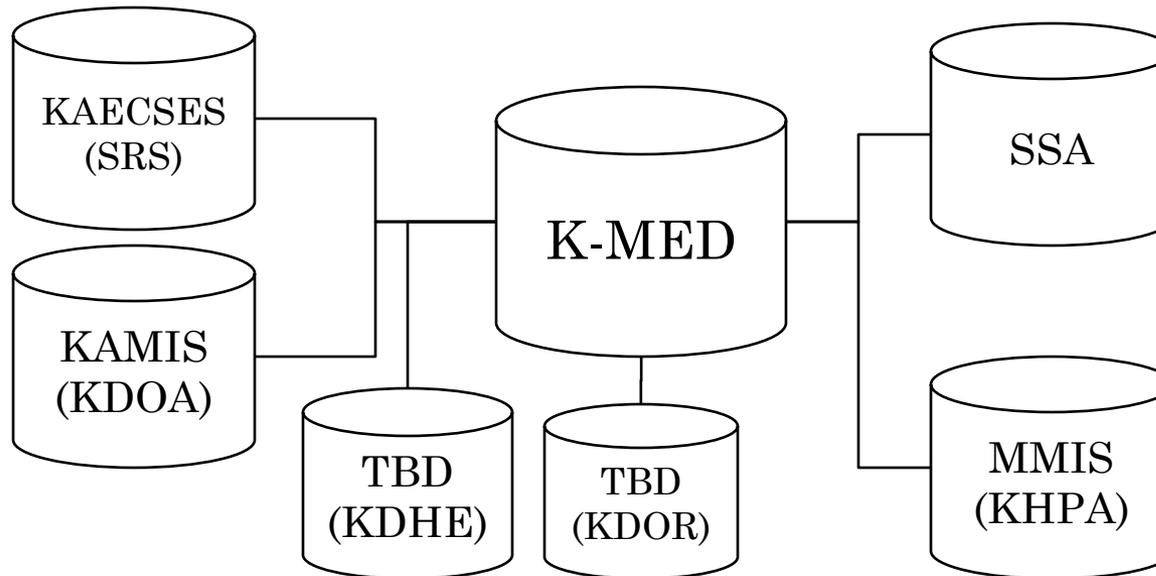


Figure 2

# K-MED TECHNICAL ARCHITECTURE

- K-MED will have numerous real-time interfaces with many state and federal systems in order to determine citizens' eligibility



- Data exchange between K-MED and federal and state systems will use app messaging
- As part of the K-MED project an enterprise service bus will be purchased, configured and deployed and serve as the central conduit for interfacing K-MED to external (i.e. federal) and other state agency systems

# SOA PLATFORM

## Business Service Management

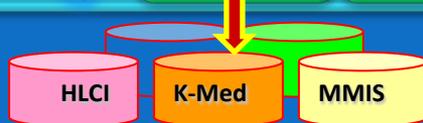
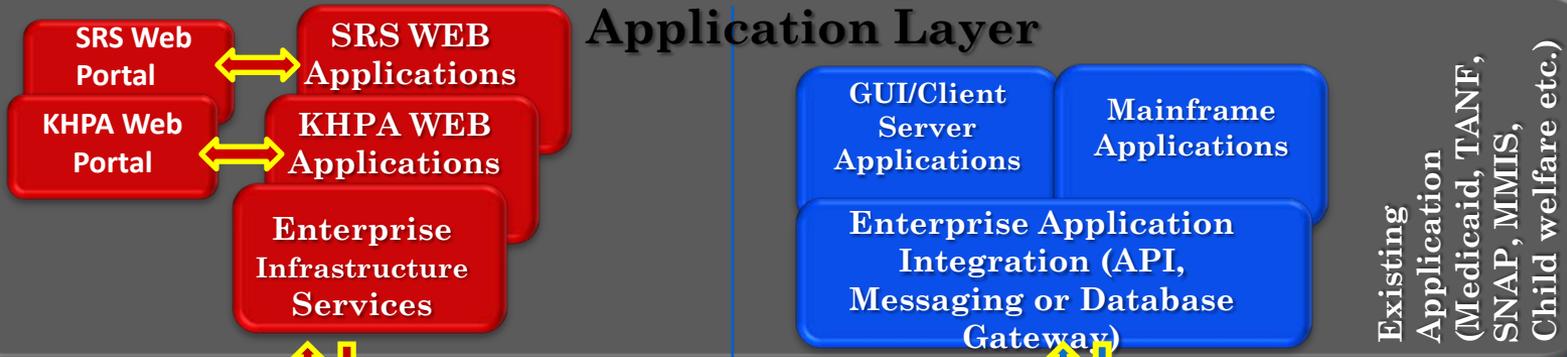
Program Management. Service Level Management. Capacity Management

## QoS Layer

Enterprise Security, Authentication, Authorization, Identity Management, Infrastructure

## Service Layer

## Application Layer

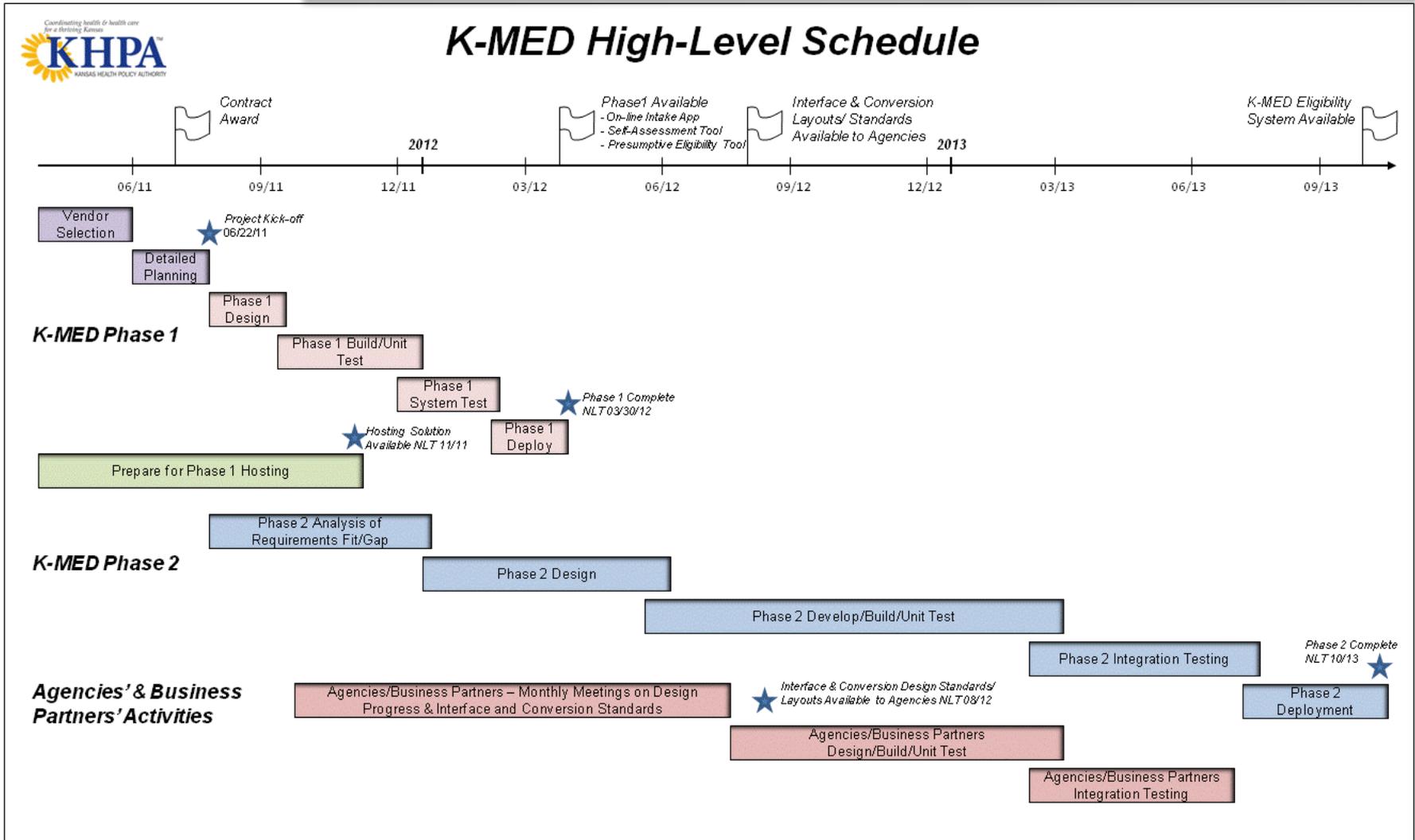


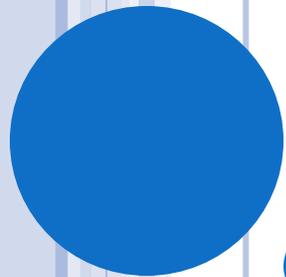
## Data Access Layer

# STATE SOA TASKFORCE

- SOA task force established by CITO, chaired by Bill Roth
- Mission of task force is to oversee establishment of standards and implementation of SOA components and initial services; K-MED will be 1<sup>st</sup> State project built solely with real-time messaging
- Task force is holding series of conference calls with other states that have implemented SOA across multiple agencies
  
- Benefits
  - Better positioned to evaluate proposals
  - Better positioned to oversee implementation of the Enterprise Service Bus and other SOA components
  - Better positioned to more rapidly make foundation implementation decisions which could impact a very tight K-MED project schedule
  - Selected platform/product would likely be more acceptable to other State agencies that will interface with K-MED either in the near-term or long-term if these agencies participate in, or at least be aware of, some of the SOA foundation decision
  - Less difficult and less expensive to influence the proposed solution, prior to award vs. afterwards

# AGENCY ACTIVITIES AND TIMELINE





# NEXT MEETING

February 16<sup>th</sup> 2011



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# CONTACT INFORMATION

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# SURVEY

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- Please visit the survey link to provide feedback for today's meeting. Thank you!

<https://www.surveymonkey.com/s/5FR5Y2W>

- This presentation can found at

<http://www.khpa.ks.gov/katch/default.htm>

# Questions?