



## Ask Ken!

### ELECTRONIC SUBMISSION OF DATA & CVRS



**Q.** In WebMCH, how much data did we lose because KDHE's web-service was down?

**A.** We did not lose any data in WebMCH. I would suggest that any data entered on 08/05/10 be checked to make sure the data is still there and that the data is correct.

**Q.** Was data sent by electronic submission of KIPHS lost?

**A.** No, KIPHS data was not impacted in any way by the outage.

**Q.** If I sent data electronically from 08/01/10 thru 08/17/10, did you get the data?

**A.** There was a period of time that we experienced e-mail interruption. Some of the e-mails I have and some of the e-mails I do not have. I have no idea who sent data during that period. Please let me know if I don't send you a report txt of the file you sent to me. You may be asked to resend the data.