



Ask Ken!

ELECTRONIC SUBMISSION OF DATA & CVRS



Q. If a client comes into our clinic for the first time, but has had services in another county, how do I report this new client in Web-MCH?

A. Just create a new case for this client. If you want the records for this client you will have to contact that county and get a release of those records, but you still must create a new case in your county for this person.

Q. How often do I send in CVRs or upload data from KIPHS?

A. If you have 50 CVRs, send them in. I am requiring that those counties on KIPHS send data at least monthly. I have several counties that have not reported any data for a couple of months. Your contract indicates a monthly reporting requirement. We are on a very tight schedule for Family Planning reporting to the Fed's in 2010. There will not be much time to correct errors and run year-end reports.

Q. I did not receive an e-mail from you indicating the results of my upload of data.

A. If you have not heard from me in five days, please let me know. It is very important that you read my e-mails that I return to your clinic. It will have the report txt and list any errors that need to be corrected.