



# Risk Management News To Use

SUMMER-FALL, 2017

Volume 2, Number 2

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## Leda Faria, KDHE Risk Manager

Greetings Risk Managers! Thanks for the great job you do!

Don't forget the Risk Management Mailbox that is dedicated just for Risk Management to submit:

- ✓ Reporting
- ✓ Risk Management Plans
- ✓ Inquiries



[KDHE.RISKMANAGEMENT@KS.GOV](mailto:KDHE.RISKMANAGEMENT@KS.GOV)



And to use the Naming Conventions:

- ✓ Who
- ✓ What
- ✓ When
- ✓ CCN\_\_\_\_\_

## KARQM 2017 Spring Conference- Wichita

- The 2017 KARQM Conference was held on May 11th at the Via Christi hospital on East Harry. There was great attendance with over 120+ Risk/ Quality Managers from all over the State of Kansas attending! Topics included:
- Kansas Hospital Association (KHA) Update – Deborah Stern
- State Hospital Issues and Placing BH Patients– Amy Campbell and Deborah Stern
- Beyond The SOC Determinations: Licensure Implications – Diane Bellquist
- Quality and Risk Intersect, If You So Choose – Christine Hoskin

This is always a great conference and a good chance to network with other Quality and Risk Managers from the state!

<http://www.kha-net.org/alliedorganizations/karqm/>

For more information about KARQM, contact Stephanie Bjornstad, 2017 KARQM president, at (785) 688-4433; or Lorri Dean, KHA liaison, at (785) 233-7436.

Risk Management  
Quarterly Reports are due  
to KDHE after each  
quarter.

**Here are the due dates:**

- Quarter 1- April 30<sup>th</sup>
- Quarter 2- July 31<sup>st</sup>
- Quarter 3- October 31<sup>st</sup>
- Quarter 4- January 31<sup>st</sup>

You may fax your report  
to:  
785-559-4250

Email:

[KDHE.RISKMANAGEMENT@KS.GOV](mailto:KDHE.RISKMANAGEMENT@KS.GOV)

## Risk and Reporting

There are Kansas statutes that require reporting of risk within a risk management program. Reporting risk is important because---

### **Risk Reporting with SOC 3 and SOC 4 Individual Incidents (IIR):**

- Know what constitutes a 'reportable incident'.
- A SOC 3 or 4 Report is required to be submitted upon finalization of the SOC.
- Don't wait until the next quarterly reporting to submit individual reports.
- Use the proper form and fill it out completely.

### **Quarterly Risk (QR) Reporting**

- Is intended per statute to be a summarization report of all of the reports of what happened for the last quarter.
- Any SOC 3's or 4's should have been reported previously as individual incidents.
- Ensure that discussion of quality and patient safety on the board agenda gets equal billing with other agenda items.

### **Quarterly Risk Reporting Schedule**

- The due dates for RM Quarterly Reporting is in the box on the left-hand side.
- The dates are the same every year so you can make annual reminders on your calendar that are recurring to assist as a trigger or tickler.
- Remember to get the most current version of the form located on the KDHE website.

## RM Quote

"Good Risk Management fosters vigilance in times of calm and instills discipline in times of crisis."

--Dr. Michael Ong

<http://riskarticles.com/wp-content/uploads/2013/12/Risk-Management-Quotes-eBook.pdf>

## KDHE Risk Management Website Updates:

Check out the updated Risk Management area and resources on the KDHE Website:

[http://www.kdheks.gov/bhfr/state\\_ach\\_licensure\\_forms.html](http://www.kdheks.gov/bhfr/state_ach_licensure_forms.html)

## RISK MANAGEMENT KDHE MEDICAL CARE FACILITIES



## QUESTION CORNER

**Question:** How can I learn more about Root Cause Analysis (RCA) and why is it important?

**Answer:** Risk managers have identified their role in these areas of opportunity, and they are key to moving these tools, strategies and metrics forward in their organizations. The American Society of Healthcare Risk Management (ASHRM) has developed training, education and tools in patient safety, including the recently developed *Root Cause Analysis Playbook*. Retrieved from <http://www.ashrm.org/>